



Rest easy with member support and self-service tools



Talk to a dedicated Member Care Representative for help or look up the answer online. Whether you're an employer or a member, we've got you covered.

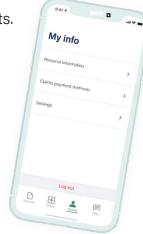
## **Every Member Has A Member Care Representative Ready To Help With —**

- Enrollment—education and guidance during and after plan enrollment.
- Claim Submission—assistance with submitting a claim or resolving an issue.
- Claim decisions—proactive outreach on every decision helps eliminate confusion.
- RenSecureHealth portal and mobile app— help using RenSecureHealth self-service tools.
- No transfer policy—our team will go find the answer and call the member back.

## **Online Tools For A Great Member Experience**

Log in to the member portal or mobile app to—

- File claims and check status anytime.
- Reference plan benefit amounts.
- Access plan documents.
- Look up covered conditions.
- Manage payout preferences.



## A Great Employer Experience, Too

Log in to the employer portal anytime to—

- Check elgibility—the portal provides access to realtime enrollment details.
- Make changes like new hires, terminations, and life events.
- Preview and pay your bill—expedited invoice review ensures accurate, on-time payments, every month.
- On demand access to policy documents and reporting make plan admin easy.

Plus, employers have a dedicated Customer Success Manager who supports their account from implementation through enrollment to day-to-day administration of the plan.

Broker How
RenSecureHealth
Can Benefit
Your Employees

Ask Your

RenSecureHealth is a limited benefit policy; It is not a substitute for essential health benefits coverage as defined in federal health law. For a summary of limitations and exclusions, visit joinansel.com/faq. Ansel is underwritten by Fidelity Security Life Insurance Company (FSL), Kansas City, MO 64111 on Policy No. LB-100, Form No. M-6020 /Policy No. LB-102, Form No. M-6022. Underwritten by Renaissance Life & Health Insurance Company of America, Indianapolis, IN, and in New York by Renaissance Life & Health Insurance Company of New York, Binghamton, NY. Both companies may be reached at PO Box 1596, Indianapolis, IN 46206. Products may not be available in all states jurisdictions.